



SpringCM® Cloud Solutions

## SECURITY OVERVIEW

### SPRINGCM SECURITY: PROTECTING YOUR VALUABLE CONTENT

SpringCM Cloud provides a secure environment for your content. The SpringCM cloud enterprise content solution encompasses six key security areas.

#### CORE APPLICATION

- VeriSign encryption and Secure Sockets Layer (SSL)
- Folder- and document-level access restrictions for specific users or groups
- Yearly third-party application security assessments
- Secure software development lifecycle through the use of threat modeling and risk assessment

#### INFRASTRUCTURE

- Statement of Auditing Standards (SAS) 70 Type II Certified
- Full infrastructure redundancy — hardware “backups” — at all levels of the architecture
- Load-balanced server farm
- Use of hardened operating systems that adhere to the Center for Internet Security’s standards

#### DATA PROTECTION

- Enterprise Storage Area Network (SAN) equipment with xPB capacity
- Redundant SAN processor and switch connectivity
- RAID architecture optimized for performance, reliability and availability
- Hardware encryption and compliancy-based storage options

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### ONE PLATFORM, A MULTITUDE OF POSSIBILITIES

SpringCM enterprise content management cloud is a quick-to-deploy web-based service for a low monthly fee. There is no need for expensive hardware or software. Build a wide range of document management and workflow applications four times faster, at less than half the cost. Or get going even faster with a growing number of solutions from SpringCM and partners. For businesses of all sizes, SpringCM accelerates revenue, decreases costs and helps



## DISASTER RECOVERY

- 24/7/365 online data center redundancy currently in implementation stages
- Offsite data center equipment located in a “standby” facility
- Eight- to 16-hour data recovery service level agreement
- Daily tape backups stored offsite are available for three months

## SECURITY CONTROLS

- Adhere to International Organization for Standardization 27002 guidelines
- National Institute of Standards and Technology (NIST) 800-53 controls relating to security
- Control Objectives for Information and Related Technology (CoBiT) and IT Infrastructure Library (ITIL) standards-driven security design
- Managed by Certified Information Systems Security Professionals

## SECURITY MANAGEMENT

- IT Service Management V3 security process
- Quarterly and annual audits
- Recurring automated source code analysis
- Audit trails throughout the application/infrastructure



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## LEADERS RELY ON SPRINGCM

ACS  
Alcatel  
Apptis  
Avon  
Base Technologies  
Boeing  
Cable ONE  
CACI  
Comcast  
Cox Communications  
CSC  
DSA Inc  
HealthNet  
ManTech  
Oberon  
REDC  
Rescare  
STG  
Scientific Research Corp.  
Siemens



## ABOUT SPRINGCM

SpringCM is the recognized market leader in enterprise-class cloud platforms for managing content and business processes. SpringCM's affordable, rapidly deployable solutions enable organizations of all kinds to address their most critical Enterprise Content Management (ECM) and Business Process Management (BPM) challenges. SpringCM's solutions are trusted by customers such as the Department of Energy, Comcast, and Siemens. SpringCM partners include salesforce.com, Microsoft, and Ricoh.com.

For more information, please email: [sales@springcm.com](mailto:sales@springcm.com) or call 877.362.7273.

[www.springcm.com](http://www.springcm.com)

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